



VPL D.O.O. MANAGEMENT STATEMENT ON THE QUALITY POLICY

The objective of the management system is to improve the quality of business operations, products and services, and to increase productivity. We are committed to operating in accordance with the established Quality Management System based on the ISO 9001 standard, which has been implemented in line with the principles of good professional practice. We are committed to providing quality products and services in compliance with applicable legislation, for the benefit of our customers, the company, employees and other interested parties.

We recognise that the quality of our products and services is achieved through the quality of work performed by all employees. This is based on the individual responsibility of each employee, particularly management, as well as on well-established professional relationships and effective cooperation throughout the organisation.

Employee satisfaction, customer satisfaction, and the quality of our products and services are our primary objectives and therefore our greatest concern. We strive to be a leading provider of products and services within our field of activity, recognised for quality, professionalism and reliability.

Management fulfils its organisational and supervisory responsibilities by ensuring compliance with the requirements of the established Quality Management System as described in the Quality Manual. At the same time, management is committed to implementing the adopted Quality Policy through appropriate measures and personal example, establishing quality objectives, achieving them at all levels of the organisation, and continually improving both the Quality Management System and business performance.

Date: 28 March 2025

The Management of VPL d.o.o.